

## **“RIVER PLAY” & “FOLLOW THAT FISH!”**

### **BOX OFFICE FAQ SUPPORT SHEET**

- **Accessibility**

All venues for the River Play and Follow That Fish! events are suitable for wheelchair users. There is no seating plan for the events we are promoting at the moment as it is an installation which the audience are part of. We will advise you of any specific wheelchair access details for future events at the time of programming.

- **Capacity**

All tickets are available via the venue box office. We are using no other method of ticket selling. Capacity as follows:

#### **River Play**

12 children age 2 – 5 + up to 2 accompanying adults per child.

Not suitable for babes in arms

#### **Follow That Fish!**

20 children age 2-5 + up to 2 accompanying adults per child.

Not suitable for babes in arms

- **Address & postcode of venue**

#### **River Play**

Kingsfold Dr, Penwortham, Preston PR1 9EQ

#### **Follow That Fish!**

The Continental, South Meadow Lane,  
Preston, Lancashire PR1 8JP

- **Car Parking**

There is a free car park behind the Continental pub on South Meadow Lane.

- **How will the audience be seated?**

There are no seats. The audience will be sitting on the floor on cushions and beanbags.

- **Answers to Frequent Queries**

- 1) Both the free River Play sessions and the paid for show are suitable for toddlers and young children between age 2 – 5 years + their carers.
- 2) We want to encourage those booking paid for tickets to see the show to attend one of the River Play sessions which take place the week before.
- 3) There will be a pram park and baby change facility on site at each venue.
- 4) The River Play sessions are free to attend, but they must register their attendance for capacity purposes.
- 5) The duration of the FREE River Play session is 45 mins – 60 mins.
- 6) The Show is a ticketed event. Tickets must be purchased for each child attending as well as each adult attending – this is a show specifically toddlers and young children.
- 7) The duration of each paid for Show is 45 mins – 60 mins.
- 8) Parents / guardians are advised to bring a towel and a change of clothes for their child with them to the River Play and Follow That Fish! as both sessions involves water play.
- 9) One adult can bring up to 3 children with them. (eg. 1 adult + 3 children / babies) This is to enable a mother or father who has more than one child between the age of 2 and 5 years to attend.
- 10) A maximum of 2 adults per child. (eg. 2 adults + 1 child/ baby) This is to enable a spouse or grandparent to attend with the primary carer +their child.